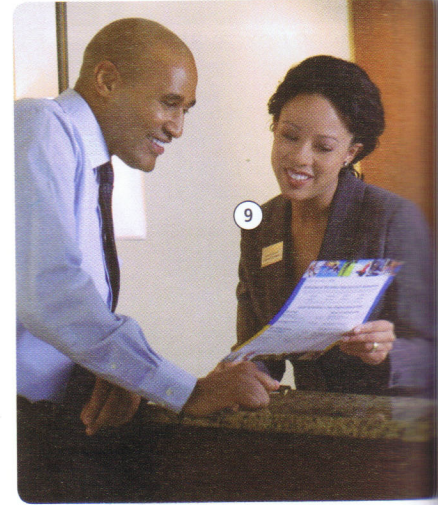


3.9 IN A HOTEL

- 1 three-star hotel
- 2 chambermaid
- 3 foyer
- 4 checking in
- 5 reception
- 6 checking out
- 7 receptionist
- 8 guest
- 9 concierge
- 10 bar
- 11 restaurant



- 12 lift, elevator *AmE*
- 13 porter
- 14 suitcase
- 15 double room
- 16 bathroom
- 17 twin room
- 18 room key
- 19 trouser press
- 20 room service
- 21 conference room



Can I have a twin room for tonight, please?
 Certainly, sir.
 Can I check out, please?
 Certainly, madam.

A Can I please?
 B

Questions for discussion

- 1 What's the difference between checking in and checking out?
- 2 You are staying in a five-star hotel. What would you expect to have in the hotel and your room?